

Your satisfaction is our top priority!

If you are not completely satisfied with your purchase, simply return it to us in original condition within 30 days of receipt.

Follow these simple steps for an easy return:

STEP 1: Get your Return Authorization Code!

- To receive credit for your return it **MUST INCLUDE AN RMA#** (Return Merchandise Authorization).
- Contact our Customer Solutions Team at 888-322-8350 OR customersolutions@worldpoint.com to receive your unique RMA# first!

STEP 2: Package your product and ship.

- Ship via a pre-paid, traceable method.
- Your unique RMA# must be on the shipping label OR directly on the box.
- Address returns to:
WorldPoint
1326 S. Wolf Road
Wheeling, IL 60090

STEP 3: Remember:

- A 15% restocking fee will be charged on returned merchandise.
- All custom or electronic product (eProduct) sales are FINAL.
- Any missing or damaged products **MUST** be reported within 5 business days.
- Refunds are processed against original form of payment.
- WorldPoint retains the right to refuse any items sent back that do not meet the above specifications, and will not be liable for customer refund and/or credit.

▼ **ENTER YOUR RMA# HERE** ▼